

# ***POLY-WOOD***

## **Product Warranty**

**Poly-Wood, Inc. warranties to the original purchaser for a period of five (5) years of residential use and one (1) year for commercial use starting from the date of purchase. This warranty covers any defects in the manufacturing and workmanship of the furniture components. "Defects" is defined as imperfections that impair the original function of the product. This warranty does not apply to normal wear and tear effects on the furniture, which are received by regular use of the furniture. Neither does it cover damage due to unauthorized repairs or alterations, negligence, misuse or abuse, improper assembly and acts of God. This warranty does not apply to the hardware used to assemble the furniture.**

**The original purchaser is responsible for providing sales support with the proper documentation needed to determine a resourceful solution for the defect. Possible solutions are replacement or repair of the defective furniture, replacement or repair of a defective component, or authorization repairs by a third party.**

**The proper documentation required is by providing the proof of purchase with the original receipt and a written explanation of how the defect occurred. Once the documentation has been received and evaluated, the customer will be notified of the solution. If the product is not returned within 60 days of date of purchase, the customer is responsible for all shipping charges that may apply.**